

Contacts (Updated 3.31.26)

GOLF CLUB (COURSE OR GRILLE):

The Brickshire Golf Club is professionally managed by KemperSports. Any questions or concerns about the Club should be directed to the Golf Club General Manager, Chad Lynn. Chad's email address is clynn@kempersports.com. The phone number to the Golf Club is (804) 966-7888. General feedback regarding improvements you'd like to see can be sent to the Golf Club Advisory Panel either at one of their meetings (see the Events Calendar at mybrickshire.com) or by email to brickshiregcap@gmail.com. General information about the Golf Club to include booking a tee time and the latest Grille menu can be found on their website www.brickshiregolfclub.com.

HOA AMENITIES AND/OR POLICIES:

If you have questions, comments, or concerns about any of the HOA amenities (anything not Golf Club related) or about the rules/policies of the HOA, you can email Jessica at jessica.fogo@fsresidential.com or Gen at gen.beaulac@fsresidential.com or reach us by phone at (804) 966-1599. Our office at 11000 Kentland Trail (same building as the fitness center) is open for drop ins Monday-Friday from 9am to 5pm and there is also a drop box located outside the office door where you can drop any written correspondence, forms, applications, etc. before/after hours. The Brickshire website, www.mybrickshire.com is another great source of information about the HOA as well as a depository for select records and documents.

COVENANTS/VIOLATIONS:

If you have RECEIVED a violation letter/email and wish to discuss the violation, please call or email Jessica at jessica.fogo@fsresidential.com or (804) 966-1599. Jessica will review the process with and follow up with the Covenants Committee inspectors if necessary. If you are inquiring about the Brickshire Rules or REPORTING a property with violations, please contact either Gen at gen.beaulac@fsresidential.com or Jessica at Jessica.fogo@fsresidential.com or call the HOA Office at 804-966-1599. Please note that violation reporting should be submitted in writing with the property address and details of the violation to include photos if possible.

HOME IMPROVEMENT QUESTIONS AND BUILDER ISSUES:

Jessica Fogo is our ARB Coordinator. She can answer your questions related to what home improvement projects require ARB approval, the application process, and provide feedback to/from the ARB. Jessica also coordinates with the builders, so she is the best person to send your builder questions/issues. Jessica can be reached at jessica.fogo@fsresidential.com or (804) 966-1599.

ACCOUNT QUESTIONS:

Any questions about your Brickshire account can be directed to the onsite office at jessica.fogo@fsresidential.com or gen.beaulac@fsresidential.com or by phone at (804) 966-1599. If you are having trouble making an online payment using ClickPay, please contact them directly using the chat option or via online help tools at www.clickpay.com/gethelp or by phone at (888) 354-0135 Option 1.

ISSUES RELATED TO CONNECT OR WEBSITE ACCESS:

If you are having trouble logging into the Brickshire website (www.mybrickshire.com) or your Connect portal (Brickshire HOA) please contact Jessica Fogo in the onsite office at jessica.fogo@fsresidential.com or (804) 966-1599.

RESERVATION OF OWNERS CLUBHOUSE:

The Calendar tab on the homepage of the Brickshire website at www.mybrickshire.com, displays the confirmed Owners Clubhouse bookings, so you can check the dates you are considering for your event, whether private or community wide, 24/7. The website also includes the Rental Agreement for booking the space for a private event as well as the related rental fees. When you are ready to book, you can call the onsite office at (804) 966-1599 to confirm availability and make arrangements to get the signed Rental Agreement and deposit payment returned to us. For questions about Owners Clubhouse use or to provide feedback on the building, please contact Jessica (Jessica.fogo@fsresidential.com) or Gen (gen.beaulac@fsresidential.com) or call us at the number above.

POOL COMMENTS/CONCERNS:

If you have any questions or feedback regarding the pool facility or operations, please contact Gen Beaulac in the onsite office at Gen.beaulac@fsresidential.com or (804) 966-1599 so we can work with the pool management contractor to resolve any issues.

BOARD OR COMMITTEE COMMUNICATIONS:

We recommend that you provide the onsite office with any feedback or questions you may have for any of our Committees or the Board, so that we can forward your communication to the appropriate person and ensure follow up. If you'd rather contact the Board members or Committee Chairs directly, their email addresses can be found at www.mybrickshire.com under the Board and Committees tab. Please consider cc'ing Gen (gen.beaulac@fsresidential.com) or Jessica (jessica.fogo@fsresidential.com), again so we can document and make sure there is appropriate follow up. Please keep in mind that the Board operates as a single unit and no Board member has the authority to make decisions apart from the Board collectively. We also encourage you to attend Board and Committee meetings, to stay up to date on community business and where there is always an Owners Forum which allows Owners to address the Board/Committee. All Committee and Board meetings are posted on the calendar located under the Calendar tab at www.mybrickshire.com.

BEL GREEN HOA:

If you are a Bel Green homeowner and have any questions, comments, or concerns about the Bel Green community or your Bel Green account, please contact your Bel Green Association Manager, Jessica Fogo, at jessica.fogo@fsresidential.com or by phone at (804) 966-1599.

STREETS WITHIN BRICKSHIRE AND BEL GREEN:

The streets/roadways within Brickshire are owned by VDOT. Any issues regarding potholes, roadkill, snow removal/treatment, etc. should be reported to VDOT directly. You can file and follow up on these reports online at [Report a Road Problem - Virginia Department of Transportation](#)